



## 214 SURVEY FORM

### Customer Information

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Web Site: \_\_\_\_\_



### EDI Contact

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_

### Traffic / Business Contact

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Fax: \_\_\_\_\_  
E-mail: \_\_\_\_\_





➤ **Receive all segments:**  Yes  No\* \*If no, list segments to receive: \_\_\_\_\_

➤ **Reduce segments after initial status of actual pickup:**  Yes\*  No \*If yes, list segments to receive after initial status: \_\_\_\_\_

➤ **Address loop (N1-N4 segments) option:**  Only consignee information  Only shipper information  Both, shipper and consignee information

➤ **Receive information status:**  Only the most current change in status  All current change in statuses that occurred since last ABF run time

➤ **Multiple AT7 segments:**  Yes  No

➤ **214 with delivery signature & time required with the delivered status**  Yes  No

➤ **Status codes to receive:**

- AF Pickup arrival — WE Weather prevented movement
— AM Pickup leave — B1 Held – consignee closed
— X4 Arrival at ABF terminal — BS Held – refused shipment
— X1 Arrival at consignee location — S1 Spotted on customer’s premises
— P1 Departure from ABF terminal — AI Re-consigned
— D1 Delivered — CA Load cancelled
— J1 Delivered to connecting line — AH Delivery attempted
— AG Estimated delivery — A9 Damaged
— AV Available to deliver — K1 Customs
— D1 After delivery delays\* — ZZ Mutually defined, please describe below:
— AB Delivery Appointment — ZZ Status \_\_\_\_\_

\*Must be able to take status after delivery has occurred.

➤ **ABF Delay codes:**

- A2 Incorrect or incomplete bill of lading — B5 Held for delayed per agreement with consignee
— A3 Connecting line or cartage pickup — B5 Dock pickup
— AD Order notify — B8 Improper unloading facility or equipment
— AG Consignee related, Spotted with consignee — B9 Delivery attempted, receiving time restricted
— AH Driver related — BB Held or delayed per agreement with shipper
— AJ Carrier related — BC Missing documents
— AM Shipper-related, late pickup required by shipper — BD Border clearance
— AO Weather related — BE Road conditions
— B1 Consignee closed (inventory, vacation, etc.) — BK Appointment per agreement with consignee
— B4 Held for payment — BS Trapped per agreement with consignee
— BS Refused, re-consigned



**Y2K Information**

➤ EDI applications Y2K compliant:  Yes  
 No

➤ If not, will be Y2K compliant by: \_\_\_\_\_

➤ Currently using version 4010:  Yes  
 No

➤ If not, will be using 4010 by: \_\_\_\_\_

➤ List any additional Y2K information below or attach:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

➤ Person filling out form:

Name: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Date: \_\_\_\_\_

➤ Please return form via: (mail) **ABF Freight System, Inc.**  
**EDI Department – 2E.02**  
**P. O. Box 10048**  
**Ft. Smith, AR 72917- 0048**

-or-

(fax) **(479) 784-8599**